

Terms of Service

Purechem Manufacturing Limited (RC 641774) · TopConnect

Effective 23 July 2026 · Last updated 23 July 2026

1. Agreement and acceptance

These Terms are a binding agreement between Purechem Manufacturing Limited (RC No. 641774), with its head office at Afprint Compound – 2nd Gate, 122/132 Oshodi–Apapa Expressway, Iyana-Isolo Bus Stop, Isolo, Lagos, Nigeria (P.O. Box 2701, Lagos, Nigeria), and the person and business using the TopConnect distributor mobile application and supporting services (the “Platform”).

By creating an account, submitting a distributor application, accepting these Terms in the app, or accessing the Platform, you confirm that you have read and accepted these Terms and our Privacy Policy. If you act for a business, you represent that you are authorised to bind it. If you do not agree, do not use the Platform.

2. Business-to-business service

TopConnect is a private business-to-business distributor service, not a public consumer marketplace. It helps approved distributors and authorised Purechem personnel administer access, browse information, receive server-calculated quotes, place trade orders, upload bank-transfer evidence, review commercial records, receive service notices, and participate in applicable reward programmes.

The Platform supports the commercial relationship but does not replace a signed distributorship, supply, credit, pricing, or other trading agreement. If these Terms conflict with a signed commercial agreement, that agreement controls the underlying sale, supply, credit, pricing, or distributor relationship.

3. Eligibility

You must:

- be at least 18 years old and legally able to contract;
- provide accurate identity, age, contact, and business details;
- be authorised to act for the distributor business; and
- receive Purechem approval before using approved-distributor functions.

Purechem may request reasonable evidence and may approve or reject access at its discretion, subject to applicable law and commercial agreements. An application does not guarantee approval, supply, or credit.

4. Registration and account security

You must keep account information current, protect your password and device, and promptly report suspected compromise, fraud, an unauthorised order, or loss of a signed-in device. You must not share credentials with unauthorised people, let another business use your account, use another person's credentials, or bypass access controls.

Purechem may use verification, password-reset and session controls, CAPTCHA, rate limiting, audit logs, device push-token management, and other reasonable security measures.

5. Orders and quotes

Listings, prices, offers, discounts, special rates, free-of-charge items, reward values, and availability may change. A Platform quote is valid only for the transaction and time for which the server generated it. Submitting an order is an offer to purchase; an order is not finally accepted until Purechem confirms it through the applicable process.

Purechem may accept, reject, correct, split, or partially fulfil an order as permitted by its trading terms and law, and may correct obvious catalogue, pricing, calculation, availability, or data errors. Server-held order records are the authoritative Platform record absent manifest error. Device-only cart data is not an accepted order.

6. Payments, credits, and financial records

TopConnect may allow you to submit references and evidence for bank-transfer payments. An upload does not itself confirm receipt, clearance, allocation, or settlement. Purechem may verify, reject, or request correction of payment evidence and allocate payments under its commercial and accounting procedures.

Balances, statements, credits, purchase history, revenue records, and payment status shown in the Platform may be updated after review and reconciliation. The app does not itself process or store full payment-card details. Credit remains subject to separate approval and applicable trading terms.

7. Loyalty, rewards, offers, and promotions

Points, tiers, rewards, promotions, qualifications, expiry dates, and redemption rules are governed by the terms displayed for the relevant programme. They may be corrected where caused by error, fraud, reversal, cancellation, non-payment, return, or misuse. Unless expressly stated, rewards are not cash, transferable property, or a guaranteed entitlement.

8. Communications and notifications

You agree to receive operational messages relating to verification, applications, security, orders, payments, fulfilment, balances, rewards, support, and service changes. Push delivery depends on device permissions and third-party services and is not guaranteed. Disabling push notifications does not remove your responsibility to check the app and authorised communications for relevant updates.

9. Acceptable use

You must not:

- use the Platform unlawfully, fraudulently, or deceptively;
- submit false identity, business, order, payment, or supporting information;
- interfere with security, access another account, reverse engineer the Platform, or probe it without written authority;
- introduce malicious code, automate abusive traffic, scrape data, or overload the service; or
- upload unlawful, harmful, infringing, confidential, or unnecessary personal data.

10. Uploaded content and documents

You retain your rights in content you submit. You grant Purechem a limited right to host, store, reproduce, review, and use that content to operate the Platform, administer the commercial relationship, investigate issues, keep records, and comply with law. You represent that you are authorised to submit the content and that it is accurate and relevant.

11. Intellectual property

The Platform, software, design, text, graphics, product presentation, trade marks, and other Purechem materials are owned by or licensed to Purechem. Subject to these Terms, Purechem grants you a limited, revocable, non-exclusive, non-transferable right to use the app for authorised distributor business. No ownership rights are transferred.

12. Privacy and data protection

Our Privacy Policy explains how we handle personal data. You must provide any notices and obtain any authority required before supplying another person's information through the Platform.

13. Third-party services and app stores

The Platform relies on providers for hosting, authentication, communications, storage, notifications, and distribution. Their services may be subject to separate terms. Apple and Google are not responsible for TopConnect or Purechem's commercial relationship with you, except to the extent expressly required by their platform rules.

14. Availability, updates, and Platform changes

We may maintain, update, replace, suspend, or change Platform features, requirements, and supported devices. Availability may be affected by maintenance, networks, third-party providers, emergencies, or events outside reasonable control. Install updates promptly where required for security or continued operation.

15. Voluntary account deletion and the 30-day period

Choosing Delete account signs you out and disables access immediately. For the following 30 days, you may sign in to reactivate your account. If you do not reactivate within that period, your account can no longer be used to sign in.

Deleting your account does not by itself erase Purechem's business records. Your account and business records — such as orders and payments — may be retained as required or permitted by law and as explained in the Privacy Policy. A legal data-rights request is a separate process.

16. Suspension or termination by Purechem

Purechem may suspend, restrict, or terminate access for inaccurate information, suspected fraud, misuse, security risk, breach of these Terms or a commercial agreement, loss of distributor eligibility, non-payment, legal or regulatory necessity, or discontinuation of the service. Where appropriate, Purechem may investigate and provide a reasonable opportunity to respond.

17. Effect of access closure or termination

Closure does not cancel accrued payment obligations, accepted orders, existing rights, or provisions that by their nature should survive. Purechem may preserve and use records to complete transactions, administer the relationship, comply with law, protect rights, and resolve disputes.

18. Disclaimers

To the extent permitted by law, the Platform is provided on an “as available” basis. Purechem does not guarantee uninterrupted or error-free operation, universal device compatibility, or delivery of every notification. Nothing in these Terms excludes warranties or rights that cannot lawfully be excluded.

19. Limitation of liability

To the maximum extent permitted by law, Purechem is not liable for indirect, incidental, special, consequential, or punitive loss, or for loss of profit, opportunity, goodwill, or data arising from unauthorised or improper use, device or network failure, third-party services, or events outside reasonable control. Nothing limits liability where limitation is prohibited by law.

20. Indemnity

To the extent permitted by law, you and the distributor business will be responsible for reasonable losses, claims, and costs arising from unlawful use, materially false submissions, infringement of third-party rights, or breach of these Terms, except to the extent caused by Purechem’s own breach or unlawful conduct.

21. Confidentiality

Non-public pricing, discount, credit, distributor, product, or commercial information made available through the Platform may be confidential. Use it only for the authorised distributor relationship and protect it from unauthorised disclosure.

22. Changes to these Terms

We may update these Terms to reflect Platform, legal, security, or business changes. We will show the updated date and provide additional notice where appropriate. Continued use after updated Terms take effect constitutes acceptance where permitted by law.

23. Governing law and disputes

These Terms are governed by the laws of the Federal Republic of Nigeria. The parties should first try in good faith to resolve a dispute through written notice and discussion. If unresolved, the courts of competent jurisdiction in Lagos State, Nigeria will have jurisdiction, subject to any binding dispute procedure in a signed commercial agreement and applicable law.

24. Additional terms for Apple App Store users

These Terms are between you and Purechem, not Apple. Purechem, not Apple, is responsible for the app, its content, maintenance, support, and handling of claims, subject to applicable law. Your licence is limited to Apple-branded products you own or control as permitted by the App Store Usage Rules. Apple and its subsidiaries are third-party beneficiaries of this section and may enforce it upon your acceptance.

25. General terms

If one provision is unenforceable, the remaining provisions continue. A delay in enforcement is not a waiver. You may not transfer your account or these Terms without written consent. Headings aid reading only. These Terms, the Privacy Policy, relevant programme rules, and applicable signed commercial agreements form the relevant agreement for Platform use.

26. Contact

Questions about these Terms may be sent to purechemtopconnect@gmail.com or addressed to Purechem Manufacturing Limited at the address above.